IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventor(s): Carey E. Garibay et al.

Appln. No.: 10/664,473

Confirm. No.: 4342

Filed: September 17, 2003

Title: SELF-SERVICE CUSTOMER LICENSE

MANAGEMENT APPLICATION ALLOWING SOFTWARE VERSION UPGRADE AND

DOWNGRADE

PATENT APPLICATION

Art Unit: 3621

Examiner: Charles C. Agwumezie

Customer No. 23910

RESPONSE TO NOTICE OF NON-COMPLIANT AMENDMENT UNDER 37 C.F.R. § 1.121

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Notice of Non-Compliant Amendment of March 25, 2008, please amend the above-identified application as follows:

Amendment to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 18 of this paper.